

Online payment terms and conditions

1. Ghost Mountain Inn is a business in the Hospitality Industry that offers accommodation, food, beverage, Safari and Spa services
2. Ghost Mountain Inn shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, “personal information” shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://polity.org.za/attachement.php?aa_id=3569.
3. Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer in the Ghost Mountain Inn bank account, the details of which will be provided on request.
4. Card transactions will be acquired for Ghost Mountain Inn via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.
5. Customer details will be stored by Ghost Mountain Inn separately from card details which are entered by the client on DPO PayGate’s secure site. For more details on DPO PayGate refer to www.paygate.co.za
6. The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR)
7. Ghost Mountain Inn take responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.
8. This website is governed by the laws of South Africa and Ghost Mountain Inn chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Fish Eagle Road, Mkuze, KwaZulu Natal, South Africa.
9. Ghost Mountain Inn may, in its sole discretion, change this agreement or any port thereof at any time without notice.
10. This website is run by Grand Palace Trading 37 (Pty) Ltd as a private company based in South Africa trading as Ghost Mountain Inn and with registration number 2002/026470/07 and Mr Craig Rutherford as the Director.
11. Ghost Mountain Inn – Contact details
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